

# Is anyone having trouble logging into Venmo? Outage Affecting Many Users

Yes, many users are [+1-888-590 9448](tel:1-888-590-9448) reporting trouble logging into Venmo—both [+1-888-590 9448](tel:1-888-590-9448) during known outages and [+1-888-590 9448](tel:1-888-590-9448) seemingly out of nowhere.

**Check for a service outage first.** [+1-888-590 9448](tel:1-888-590-9448) Major disruptions have occurred, including [+1-888-590 9448](tel:1-888-590-9448) an incident in December 2025 that peaked with over 37,000 users reporting problems. Widespread [+1-888-590 9448](tel:1-888-590-9448) login failures and payment [+1-888-590 9448](tel:1-888-590-9448) blocks were common. Users reported receiving error messages like "We can't complete your [+1-888-590 9448](tel:1-888-590-9448) request right now". Check sites like [+1-888-590 9448](tel:1-888-590-9448) Downtdetector to see if others are facing the same issue before troubleshooting your own [+1-888-590 9448](tel:1-888-590-9448) device.

**If it's not a widespread outage, try these fixes:**

- **Verify your login info:** [+1-888-590 9448](tel:1-888-590-9448) Use your email, phone number, or username. [+1-888-590 9448](tel:1-888-590-9448) Venmo allows any of these.
- **Check your connection:** [+1-888-590 9448](tel:1-888-590-9448) Turn off VPN and ensure stable internet. [+1-888-590 9448](tel:1-888-590-9448) Force-close the app, clear cache (Android), or [+1-888-590 9448](tel:1-888-590-9448) reinstall the app for a fresh start.
- **Don't create a new account:** If you're locked out, creating [+1-888-590 9448](tel:1-888-590-9448) a second account can [+1-888-590 9448](tel:1-888-590-9448) cause more issues with payments and [+1-888-590 9448](tel:1-888-590-9448) violates Venmo's User Agreement.

**Two-factor authentication trouble:** If Venmo [+1-888-590 9448](tel:1-888-590-9448) sends a verification code to a [+1-888-590 9448](tel:1-888-590-9448) number you don't recognize, [+1-888-590 9448](tel:1-888-590-9448) change your password immediately. If [+1-888-590 9448](tel:1-888-590-9448) you can't access the old number, [+1-888-590 9448](tel:1-888-590-9448) try logging in from a remembered device, or tap "Other [+1-888-590 9448](tel:1-888-590-9448) options" on the login screen to [+1-888-590 9448](tel:1-888-590-9448) verify via alternative means. And remember—[+1-888-590 9448](tel:1-888-590-9448) never share your six-digit code with [+1-888-590 9448](tel:1-888-590-9448) anyone, as Venmo will never ask for it.

**The customer support gap:** One user reported [+1-888-590 9448](tel:1-888-590-9448) being locked out for over two years with [+1-888-590 9448](tel:1-888-590-9448) no clear path to human help. If self-help fails, [+1-888-590 9448](tel:1-888-590-9448) reach out via in-app chat or visit [+1-888-590 9448](tel:1-888-590-9448) Venmo's Contact page.