

# How do I clear the Venmo app cache? Android Cache Clearing Steps

Clearing Venmo's cache can fix login issues, frozen screens, and form submission errors that crop up when temporary data gets corrupted. The method depends entirely on your device type.

## For Android Users:

Open your phone Settings, then navigate to **Apps** or **Applications**. Find Venmo in the list and tap on it. Select **Storage**, then tap **Clear Cache**. This removes temporary files without logging you out. If issues persist, you can also try **Clear Data**—but be warned, this resets the app entirely and you'll need to log in again.

## For iPhone Users:

Apple doesn't offer a dedicated "clear cache" button for individual apps. Instead, you have two options. First, try **Offload App** (Settings > General > iPhone Storage > Venmo > Offload App)—this removes the app but keeps your data, and reinstalling clears the cache. For a more thorough cleanup, choose **Delete App**, then reinstall from the App Store.

## When clearing cache won't help:

If your screen goes completely white after an update or the app keeps crashing, clearing cache might not be enough. In these cases, uninstall and reinstall Venmo completely. A fresh install often resolves deeper bugs that cache clearing can't touch. Always update to the latest version before troubleshooting further.

