

Why can't I enter a password in Venmo? Password Box Is Frozen

If you're staring at a Venmo password screen that won't let you type, you're not alone. The password field going unresponsive is often a **device-side glitch**, not a Venmo server outage .

The Prime Suspect: Stale Cache

Apps store temporary data to speed up loading, but this cache can corrupt. When it does, it freezes interactive fields. Force-stopping Venmo or restarting your phone often jolts the keyboard back to life .

The Browser Trap

Venmo's web portal sometimes conflicts with browser extensions or security settings. If your password field is dead in a browser, **switch to a different browser** (e.g., Chrome instead of Safari) or enable incognito mode to bypass extension conflicts .

Connection Chaos

Unstable internet or an active VPN can cause "partial loading," where the page renders but the password field stays unresponsive . Toggle Wi-Fi off and on, or switch to mobile data to rule out network issues .

The "Passcode" Confusion

Don't confuse "password" with the in-app **Passcode** used to unlock the app on your phone. If you're already logged in but can't enter a Passcode, you may need to uninstall and reinstall the app—that clears a stuck Passcode state .

Venmo Password Rules

If you *can* type but it won't accept, know this: passwords must be **8 to 20 characters** with at least one number or symbol . If you're locked out completely, use "Forgot Password" and check your spam folder—the reset link often hides there